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CORRIGENDUM TO TENDER

Ref No.: Admin.1(21)/ILL/2021-22, dated: 26/07/2021

Procurement and Commissioning of Internet Lease Line (ILL) Services through Fibre Cable for IIFT, New Delhi

Ref No.: Admin.1(21)/ILL/2021-22-Corrigendum-2

24th August, 2021

QUERIES FROM BIDDERS ON ABOVE TENDER AND IT'S CLARIFICATIONS

Further to Tender Ref No.: Admin.1(21)/ILL/2021-22, dated: 26/07/2021, with CPP Tender ID No: 2021_IIFT_616168_1 published by Indian Institute of Foreign Trade, New Delhi. Since the Institute has been receiving several queries, the Corrigendum is hereby issued as follows:

S. No.	Clause Description	Query / Clarification Sought	Clarifications
1.	Successful bidder(s) shall be required to install and operationalize the link within 15 days of award of contract, failing which the bank guarantee will be forfeited. The Institute may also take action as it deems fit against such firm(s).	Fiber deployment is time consuming process and many a times delayed on account of delay in ROW permissions, construction held up in monsoon season etc. Request to extend the delivery timeline to within 8 weeks from PO issue date.	IIFT has agreed for the proposal to extend the delivery time line to within 8 weeks from PO Issue date. However, it is proposed that we may stick to the condition stipulated in the Tender Documents i.e. 15 days of award of work. However, following additions can be made "Extension for time to 45 days for deployment of fibre can be granted provided the bidder is able to show to the satisfaction of IIFT that delay on account of not getting ROW permission/ work held up due to monsoon season or any other reason".
2.	IIFT has its own AS Number and IP set allotted by APNIC, hence no IPs are required from ISP apart from the IP address required for the WAN port address. The ISP is required to quote for 250 mbps (internet	Jio can advertise customer provided public LAN IP pool procured from IRINN. However it can only be /24 or less (example /23, /22 , /21 etc.). Please confirm if this is okay.	Yes.

	lease line). Any CPE device required shall have to be provided by the ISP for which no additional charges shall be paid by IIFT.		
3.	Any CPE device required shall have to be provided by the ISP for which no additional charges shall be paid by IIFT.	Please confirm if CPE router is to be provided and managed by bidder or router will be arranged, configured and managed by IIFT.	IIFT has its own router.
4.	The ISP shall be required to provide services for Multi homing, DNS, reverse DNS, route updates as required by the Institute. The ISP should not be blocking any port or traffic on its firewall except for the guidelines issued by Government of India	Please brief on Multihoming requirement. Are two links to be connected on the CPE router for multihoming ? Will this be IIFT router or bidder provided router on which expectation is of multihoming (one bidder link and another other ISP link) ?	Yes.
5.	i) Minimum Contract Period is one year, which may be extended on mutually agreed terms and conditions. However, if the services are found not to be satisfactory, contract may be terminated by giving 60 days notice by IIFT, New Delhi	Requesting customer to please qualify such termination as per below Customer can terminate the particular link(s) under contract by 60 days cure period notice in case the services are not found satisfactory for consecutive 3 SLA measurement period as agreed in SLA and for the reasons solely and directly attributable to Bidder.	No Change
6.	<u>Additional:</u> Documents to be executed by Customer	The Provision of services by the bidder and use of the same by the Customer will be as per T&C of the unified license in compliance with applicable laws. 2. Customer shall execute documents as may be required for subscribing to the services in compliance with regulatory requirement.	Necessary documents will be provided which are required for subscribing to the services in compliance with regulatory requirements.
7.	<u>Additional:</u> Limitation of Liability	Requesting customer to cap over liability of bidder to Annual charges received by Bidder under this RFP. Neither party shall be liable to the other under these terms	Half percent per week of delay subjected to a maximum of 5% of the order value will be levied for delay in installation and operationalization of the link within 15 days of award of work subject to

		for indirect, special, incidental, consequential, exemplary or punitive damages even if the parties are aware of such possibilities	extension of time as detailed under conditions F of the tender.
8.	Additional	What is infrastructure setup?	It's a data centre Setup established in the IIFT Delhi Campus.
9.	Additional	Is this connectivity on any Data Centre or last mile connectivity at your office?	Yes
10.	Additional	Extension connectivity from TTL mux to CE router/FW	Yes
11.	Additional	Customer has his own APNIC Pool and ASN. He need to setup BGP neighborship with other ISP at his end Router and FW.	Yes
12.	Additional	Customer LAN and config and maintenance remains with customer only.	Yes

Karun

(Karun Duggal)
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