

INDIAN INSTITUTE OF FOREIGN TRADE
NEW DELHI 110016

CORRIGENDUM TO TENDER
No. Admin. 1 (19)/2018 dated 31st Jan 2019
TENDER DOCUMENT FOR PROVIDING ILL SERVICE TO IIFT

Ref. No. Admin. 1 (19)/2018

8th Mar 2019

CORRIGENDUM

Further to Tender No. Admin. 1 (119)/2019 dated 31st Jan 2019, 11th Feb 2019 with Tender ID 2019_IIFT_409137_1 and corrigendum issued on 27 Feb 2019 by INDIAN INSTITUTE OF FOREIGN TRADE, B 21 QUTAB INSTITUTIONAL AREA, NEW DELHI-16, this corrigendum clarifying some queries and **extending the date of submission of Tender up to 15th Mar 2019 up to 10.AM** is hereby issued as follows:-

I. Queries raised by all three vendors Enterprise Business, Reliance House, Vodafone Idea Limited & Power Grid Corporation of India Limited:

- Q1. As desired in tender, service uptime SLA of 99.5% should be allowed as per industry standard instead of 99.9% service uptime.
- Q2. The average time to deliver a link in fibre is 6-8 weeks, would request you to increase the timeline for delivery.
- Q3. IIFT is requested to extend the Bid Submission date by around 15 days.
- Q4. Please clarify on the scope of DNS requirement, it is understood that the bidder would be required to do reverse DNS entries only if required.
- (i) Request you share the router details on which ILL Link will be terminated;
- (ii) All configurations on IIFT BGP router will be done by IIFT itself, please confirm;
- (iii) CPE Router Hardware management will be done by IIFT, please confirm;
- Q5. To confirm whether bidder needs to provide the dedicated Onsite Engineer for this project? If yes, then IIFT is requested to provide seating space, desktop/Laptop, Internet Connection, LAN, Telephone line, Temporary ID Card, etc for Residential Engineer.;
- Q6. IIFT is requested to confirm whether Bidder / ISP needs to provide the CPE router for termination of ILL link along with this link OR Link will be terminated on IIFT provided CPE router.
- Q7. IIFT is requested to consider the acceptance of the link to be WAN Ping Test (PE to CPE) & successful browsing of IBW link on connecting laptop to Denmark device.
- Q8. IIFT is requested to provide the acceptance of link within 2 days post-handover of link & acceptance of link to be site wise (i.e. on individual site wise).
- Q9. IIFT is requested to consider for increasing the contract period of 3 or 5 years, as bidder / ISP has big investment to provide the link on fibre media.



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I Clarification/Reply to above queries

- A1. The service uptime SLA of 99.5% as per industry standard is hereby accepted by the Institute;
- A2. It may be decided based on the organisational exigencies at the time of evaluation of Financial Bids.
- A3. The Tender submission date is hereby extended up to 15th Mar 2019 at 10.00 AM.
- A4. Answer to all 3 queries is "CPE Router Hardware management will be done by IIFT", please confirm: Technical Committee has confirmed that it will be done by IIFT itself.
- A5. There will be no requirement of Onsite Engineer for this service.
- A6. It is clarified that the same is not required
- A7. The request to consider the acceptance of the link to be WAN Ping Test (PE to CPE) & successful browsing of IBW link on connecting laptop to Denmark device is accepted.
- A8. The request to provide the acceptance of link within 2 days post-handover of link & acceptance of link to be site wise (i.e. on individual site wise) is accepted.
- A9. It will be considered based on the satisfactory performance and on mutual consent and same cost & terms and conditions maximum up to 3 years.



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